KORY HARRIS

Senior Technical Project Manager

📍 Roseville, CA

Contact Info

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Personal Interests

- Two successful Crowd funding campaigns 2015-2016
- Small Business Owner, online retail sales 2012 - 2017
  - 100K + Amazon Sales,
  - 100K + eBay Sales
- Army National Guard - Combat Eng.
  - Honorably Discharged 2004

Certifications

ScrumMaster

Scrum Alliance

Feb-2015

Senior Technical Program Manager

Senior Technical Program Manager, leveraging expertise in software development, validation, and software testing, and project management to deliver high-quality technological solutions. Demonstrates keen ability to lead cross-functional teams and global project teams to exceed expectations and fulfill client requirements. Hands-on Program Manager, who delivers software application solutions including SaaS products under tight deadlines and budget constraints, while drastically improving efficiency, productivity, and probability.

Core Competencies

- Project Management
- Requirements Gathering
- Product Design
- Stakeholder Communication

- Agile Software Development
- Technical Documentation
- Implementation Projects
- Kanban & Scrum

- Validation
- Product Testing
- Process Control
- Supervisory Leadership

Work experience

May 2021 - Current

Technical Program Manager
Oracle - Fusion

Working in the Fusion Applications Technical Architecture team which has been tasked with defining the next generation SaaS architecture based on cloud native principles running in Oracle Cloud Infrastructure (OCI).

- **Applying project management discipline** to develop plans, define scope, document requirements, and manage schedule and resources for a complex group of projects
- O**wn establishing and managing multiple project deliverables**, communicating project and program objectives and ensuring resources are aligned properly
- **Utilize agile methodologies** to drive technical and functional teams to complete critical path actions in a timely fashion
- **Maintain a high level of organization and planning** while communicating with stakeholders to reach timelines and maintain customer satisfaction
- **Demonstrate flexibility and resilience** in response to changing or ambiguous situations, directing changes through appropriate review and approval mechanisms
- **Actively partner with cross-org teams** and stakeholders to ensure appropriate processes and templates are utilized for project and program success
- **Look for process definition and improvement opportunities** and lead others in adhering to existing processes and contributing to their improvement
- **Ensure service teams meet the operational bar** while continuing to raise the bar for the organization

July 2018 - April 2021

Sr. Project Manager - Global Operations
Oracle - NetSuite

Responsible for managing projects within the NetSuite operations group who is responsible to move the NetSuites ERP product from a global classic data center model to Oracle's cloud infrastructure (OCI).

July 2015 - July 2018

Sr. Program Manager - Global Terminal Management Solutions
Verifone

Responsible for Program management of the software development life-cycle from conception to customer test for premier terminal management software product with multiple releases per year. Main focus of this role is working with Product Marketing and Engineering to establish clear requirements, working with Engineering to properly scope the content of

each release, then coordinating through the development phase to analyze and mitigate risk, resolve issues and oversee the change management process when necessary. Completed 18 month contract - **Hired full-time February 2017**

- **Presented to Executive Management Team** on terminal management software road maps on a weekly cadence.
- **Global Agile Leadership & Training** - Transformed global software development teams to adapt Agile Scrum methodologies and traditions.
- **Developed a repeatable product development life-cycle** with appropriate documentation, checklists and checkpoints at each phase.
- **Program Managed multi-functional teams** during development phase, including Product Marketing, Engineering, IT Support and Technical Publications.
- **Tracked and reported status** to various audiences, including executive updates and reviews.
- **Contribute to continuous process improvement for the organization** and drove corporate adherence to the established Product Lifecycle Process.

2004 - 2015 Sr. Program & Software Development Manager
Intel Corporation

- **Received five promotions** during tenure with company.

Nov 2014 - Jul 2015 Software Development Manager / Product Owner
Intel CPU Automated Validation

Manage 14 software engineers specializing in BIOS/Firmware and factory automation software, in conjunction with leading a team with expertise in agile software development. Work directly with key stakeholders, establishing clear expectations and communication plan to prioritize detailed requirements-based backlog. Negotiated and authored Statements of Work for new business opportunities.

- **Led SCRUM & Kanban teams running in two-week sprints,** overseeing each teams delivery of 80% code coverage in unit tests and functional code delivery after each sprint.

2014 - 2015 ERP Software Development Manager
Intel Graphics Software Group

Selected to lead a small team during the implementation of Syteline ERP system for the global Service and Support (SAS) group within Intel Graphics Software. Managed team of up to fifteen domestic and offshore resources. Consulted with company functional departments and industry experts to build consensus on design goals and priorities, in addition to communicating with company executives to establish a strategic plan for future technology investments.

- **Ensured manufacturing and delivery of thousands of test systems for the Intel Graphics Group,** maintaining tight deadlines and delivery schedules while staying within budget.
- **Achieved operational excellence by reviewing and prioritizing tasks for the team,** providing Syteline development roadmap to management, stakeholders, and users.
- **Accurately estimated project costs and managed project scope** based on comprehensive statements of work (SOW) and change control methodologies.
- **Established positive vendor relationships and outsourced development teams** to achieve project success.

2012 - 2013 Software Automation Validation Manager
Intel Graphics Software Group

Led 3 cross-functional teams encompassing a total of 24 employees. Managed international resources within Israel, Bangalore, Poland and China. Coordinated the development, testing, implementation, and installation of new applications and processes using technologies Team Foundation Server, SQL Server, C#, Python. Analyzed, interpreted, and documented detailed project specifications for new and existing applications in accordance to client methodologies.

- **Oversaw separate teams accountable for daily operations of Intel's automated Test Lab (PAVE),** spanning 1,500 physical test machines and 300 virtual machines; a second project team responsible for **daily**

automated validation test execution, reporting, and triage of test results to all Intel graphics program validation managers, and; third team of software developers ranging from 2 - 25 years of industry experience who **improved automated graphic test execution and new platform enablement.**

- **Delivered over 1 million accurate automated graphics test results** to Intel Graphics organization within 95% of agreed SLA's (Service Level Agreement) per week.
- **Stewarded lab expansion planning and execution,** maintaining test machine up time and triage of platform issues (Android/Windows) for all Graphics programs 7 days/wk, including 5-day night shifts.
- Served as technology liaison between clients, sales, quality, and additional project teams, ensuring two-way communication and high-level service delivery.

2009 - 2012   Software Tools Manager
Intel Graphics Software Group

Managed 13 team members delivering graphic software development and validation tool projects, in addition to ongoing support. Software tools included: Source Control, Build, Image, Test and Release.

- **Worked closely with teams in India and Poland** to successfully complete international projects.
- **Sourced business opportunities, devised product strategies for Sales division, and designed roadmaps,** partnering with Sales Leads and technical partners across multiple Engineering teams to develop design solutions.
- **Spearheaded testing of new products and features,** including UAT, driving global feature prioritization, process improvements, and tools requirements to improve product serviceability.

2007 - 2009   Graphics Program Manager
Intel Graphics Software Group

Steered software tool development and validation activities for Intel's Graphics program teams. Implemented new Microsoft Vista OS versions in conjunction with Software Graphics Validation teams.

- **Ensured all programs were delivered according to program demands and met expectations.**
- **Successfully coordinated cross-functional team deliverables,** gathering new tool requirements for each program and effectively managing schedules from inception to completion.
- **Significantly increased client base and company revenue** by building business opportunities and industry contacts.

2004 - 2007   Software Development Project Manager
Intel Graphics Software Group

- **Authored a global automated testing Product Requirement Document (PRD) consisting of over 500 requirements,** in addition to managing global software distribution tools for Intel's marketing department.
- **Completed a two-year software design and development project and maintained product integrity throughout the software development life cycle (SDLC),** delivering projects on time and within budget.

Education

1996 - 2000   Bachelor of Science in Recreation Administration
California State University - Chico